

# Quality Assurance

Giant is looking for an obsessive QA professional with an eye for detail. This individual is responsible for performing all QA activities on multiple concurrent projects and initiatives. Must ensure all technical aspects of digital projects are accurate and meet the standards as required by the company, client, and regulatory compliance. This individual will work closely with our Editorial staff.

## Responsibilities

- Design test plans within all levels of the agency plus external/client testing
- Manually test all technical functionality and deployment to ensure programming meets projects specifications and user experience standards
- Inform and guide testing performed by internal Giant staff; coordinate freelancers, partner with staff editors and producers
- Document revisions/changes/issues including changes to functionality, buttons, screen flows, navigational oddities, content organization, and task labeling
- Coordinate with producer to communicate revisions to team
- Ensure changes are implemented over the life of a project
- Participate in key project milestones (eg, contributing to proposals, reviewing wireframes)

## Qualifications

- Meticulous attention to detail
- Excellent written communication skills; able to modify language appropriately for internal vs. client-facing communications
- At least 2 years experience testing digital functionality
- Familiarity with HTML, Flash, Java, JavaScript
- Knowledge of common technical errors, software limitations, etc.
- Knowledge of industry standards for digital development
- Prefer previous experience in a similar role at an agency or client
- Strong interest in application development process
- An interest in human-computer interaction is desirable, but a degree in this area is not required
- Familiar with popular software and hardware configurations used in business and consumer environments

Qualified applicants should send a cover letter and resume with "Quality Assurance" in the subject line to [jobs@giantsf.com](mailto:jobs@giantsf.com).

